Sick and Tired of Being Sick and Tired:

The Intersection of Medical and Psychiatric Illnesses

Laura Montgomery-Barefield, M.D. & Judi Shaw-Rice, M.D. UnitedHealthcare Community Plan of Texas June 18, 2025



Disclosure

We have no actual or potential conflict of interest in relation to any product or service mentioned in this program or presentation.



Learning Objectives

1

Identify the impact of chronic medical Illness and mental health conditions on economics and wellbeing

2

Define chronic medical illness and differentiate mental illness from mental health



Explore the incidence of chronic medical illness and psychiatric illness and the relationship between them



Assess the associated incidence of mental illness with chronic medical illness and determine interventions across various physiological systems (e.g., cardiovascular, metabolic, musculoskeletal, etc.)



Why is it Important to Consider the Intersection of Chronic Disease & Mental Illness Conditions?

Economic Impact

90% of annual health care expenditures are for people with chronic and mental health conditions

Half of state mental health agency funding nationally comes from Medicaid Drastic cuts to federal mental health funding and staffing have taken place, and Congress's latest budget reconciliation package put future cuts to Medicaid on the table.

Socio-economic, environmental, and behavioral factors are correlated with key health care quality measures in Texas Medicaid, and the impact of social drivers of health is relevant across Medicaid managed care populations

Coverage disruptions due to cuts and new requirements, affecting treatment plans for those with chronic mental health conditions

© 2025 United HealthCare Services, Inc. All rights reserved.

J Gen Intern Med2017 Dec 22;33(3):243-244.; Journal of Mental health & clinical Psychology

Medicaid Enrollees with Mental Illness Have Higher Rates of Chronic Conditions

Medicaid Enrollees Diagnosed with Mental Illness Experience a Greater Chronic Disease Burden

% Medicaid-enrolled nonelderly adults with one or more chronic health conditions, by mental illness



Note: This analysis includes full-benefit nonelderly adult Medicaid enrollees with one or more months of enrollment in Medicaid or CHIP, but not enrolled in Medicare. 49 states and D.C. were included in this analysis; MS was excluded due to missing or inconsistent data. Behavioral health diagnosis categories are based on the Urban Institute's Behavioral Health Services Algorithm (BHSA). Chronic health conditions include those defined by the Chronic Conditions Data Warehouse's (CCW) 30 CCW Chronic Conditions algorithm, in addition to obesity, HIV, hepatitis C, substance use disorders and intellectual/developmental disabilities. See methods for additional details.





Define Chronic Disease

What is a Chronic Medical Illness?







and/or



Lasts at least one year

Requires ongoing medical attention

Limits activities of daily living

© 2025 United HealthCare Services, Inc. All rights reserved.

IJ

What is a Chronic Medical Illness?





• **Denial**: The initial stage where the individual may not recognize the illness

Pleading, Bargaining, and Desperation: The individual tries to control or escape the situation

 \mathcal{O}

--

Anger, Anxiety, and Depression: The individual experiences emotional reactions

Loss of Self and Confusion: The individual may feel disoriented and lose identity

Acceptance: The individual comes to terms with the illness and finds ways to cope

∭



Define Mental Health and Illness

Define Mental Health and Illness

- According to the <u>Centers for Disease Control</u> (CDC), mental illness refers to "conditions that affect a person's thinking, feeling, mood, or behavior." These can include but aren't limited to depression, anxiety, bipolar disorder, or schizophrenia.
 - **Mental health** reflects "*our emotional, psychological, and social well-being.*" Affecting "*how we think, feel, and act,*" mental health has a strong impact on the way we interact with others, handle problems, and make decisions





How Chronic Disease & Mental Illness Intersect

How Do Mental Health & Chronic Disease States Contribute as 'Co-dependents'

Family

history

STRESS

Substance

abuse

Mental health disorders

- Having a chronic disease
- Traumatic experience
- Childhood abuse and neglect
- Lack of social support
- Drug abuse

Chronic diseases

- Age
- Physical inactivity
- Tobacco use
- Excessive alcohol use
- Unhealthy diet
- Environmental factors
- Socioeconomic factors

Conditions that contribute to chronic medical diseases

© 2025 United HealthCare Services, Inc. All rights reserved.

Conditions that

health disorders

contribute to mental

Psychiatric Aspects of Chronic Physical Disease

Findings suggest that mental disorders are associated with an increased risk of onset of a wide range of chronic physical conditions Interventions aimed at the primary prevention of chronic physical diseases should optimally be integrated into treatment of all mental disorders in primary and secondary care from early in the disorder course

When Chronic Medical Illness is the Driver



Chronic Medical Illness Can Lead to Mental Illnesses



Patients with Chronic Health Problems Tend to Have Depression

51% of Parkinson's patients	42% of cancer patients	27% of diabetes patients	
23% of cerebrovascular patients	17% of cardiovascular patients	11% of Alzheimer's patients	

© 2025 United HealthCare Services, Inc. All rights reserved.

https://publichealth.jhu.edu/2021/the-intersection-of-mental-health-and-chronic-disease

The Will to Live: Advanced Disease and Mental Health

May fluctuate due to:

- Grief
- The physical toll taken by the illness and/or spiritual
- Family dynamics
- Personality issues
- Mental illness such as mood and anxiety disorders



When Mental Illness is the Driver



© 2025 United HealthCare Services, Inc. All rights reserved.

Anxiety and Depression Result in a Greater Health Burden

- Both can impact functionality and quality of life.
- Importance of a multidisciplinary and holistic approach, focusing not only on clinical outcomes but also on overall well-being.

What is the Impact of Chronic Disease & Mental Health Conditions

Prevalence and high medical costs /economic burden of noncommunicable chronic diseases among adult Medicaid beneficiaries

Unrecognized mental illness and their impact on chronic diseases, which could lead to disease progression and cumulative cost to the health system.

Changes in access and health status among those with diagnosed chronic illnesses, often due to lack of financial resources for medications and doctor visits.

Patients with severe mental disorders, such as schizophrenia or bipolar disorder, have high healthcare costs.

Prevalence and Medical Costs of Chronic Diseases Among Adult Medicaid Beneficiaries Chapel, John M. et al. American Journal of Preventive Medicine, Volume 53, Issue 6, S143 - S154

Psychiatric Illnesses Leading to Medical Illness

Depressive or psychotic patient May Fail To Give Their Symptoms Priority

May Have An Impaired Capacity To Communicate Their Symptoms

Ethical Issues Can Arise In Considering The Capacity Of Such Patients To Accept Or Decline Treatment

After An Episode Of Major Depression, the Risk Of Myocardial Infarction Increases Fourfold To Fivefold When Other Medical Factors Are Controlled

Depression In Women Has Been Associated With Decreased Bone Mineral Density

Symptoms of concurrent psychiatric problems can worsen chronic pain

https://pmc.ncbi.nlm.nih.gov/articles/PMC1070773/ Turner J, Kelly B. Emotional dimensions of chronic disease. West J Med. 2000 Feb;172(2):124-8. doi: 10.1136/ewjm.172.2.124. PMID: 10693376; PMCID: PMC1070773.

© 2025 United HealthCare Services, Inc. All rights reserved.

Psychological Factors Affecting Other Medical Conditions (PFAOMC)

Regression

Anxiety

Depression

Denial

Anger

© 2025 United HealthCare Services, Inc. All rights reserved.



How Does This Affect Members' Physical Health Outcome?

Non-adherence to treatment	Increased risky behaviors	Minimizing symptoms, not following up with recommendations, poor med adherence	
	Negatively affecting accuracy of dx and health outcomes disruptions in homeostasis, including sleep architecture, other circadian rhythms, and endocrine function		



Interventions

What Can You Do?

Challenges



#1 is Medication Adherence

- Denial
- Apathy
- Regression
- Health literacy
- Fear of death
- Chronic pain
- Co-morbid psychiatric symptoms such as depression and anxiety disorder
 - Mental stress, fear, and anxiety as triggers of acute vasoocclusive pain episodes

Javon: 15-year-old with Sickle Cell Disease

© 2025 United HealthCare Services, Inc. All rights reserved.

Strategies to Improve Outcomes





Patient education



Specialty

N.

Peer support Case management



Ensure member has adequate community support

Javon: 15-year-old with Sickle Cell Disease

© 2025 United HealthCare Services, Inc. All rights reserved.

Value Added Services (for Stress Management) – Star Plus/Kids

- In-home/off-site behavioral health services
- Online mental health resources Live and Work Well is an online tool
- Self Care by AbleTo On-demand help for stress and well-being available 24/7 on a self-paced digital platform
- Mental health journal One mental health journal per fiscal year after completing 7-day or 30-day post hospitalization visit. Includes a list of resources
- Mindfulness journal

Case Study: Alcohol Use Disorder

- Bob: 48-year-old male with liver cirrhosis, ٠ HTN, presents with GI bleed; admits to drinking 1/5 ETOH daily; frequent admissions to ER.
- Refusing treatment because "we all have to ٠ die someday"





© 2025 United HealthCare Services, Inc. All rights reserved.



Value Added Services

- In-home/off-site behavioral health services
- Online mental health resources Live and Work Well is an online tool
- Self Care by AbleTo On-demand help for stress and well-being available 24/7 on a self-paced digital platform
- Mental health journal One mental health journal per fiscal year after completing 7-day or 30-day post hospitalization visit. Includes a list of resources
- Mindfulness journal

Vice

21-year-old with Type 1 Diabetes diagnosis at the Age of 14

- Patient has had five ICU admissions for DKA; she has recently transitioned to adult clinic
- She admits to binge drinking on the weekend and eating anything she wants because "YOLO"
- College is stressful and she often skips meals because she does not like the dorm food and cannot afford healthier meals
- She has never seen a therapist or psychiatrist despite having been referred several times



What is she going through? What would you ask her?

How can you help her?

21-year-old with Type 1 Diabetes diagnosis at the Age of 14

- Motivational interviewing
- Case management
- Refer to Type 1 diabetic support group
- Nutrition consult
- OBH referral

Value Added Services



Motivational Interviewing: 4 Key Principles (REDS)

Rolling	Rolling with Resistance		
Expressing	Expressing Empathy		
Developing	Developing Discrepancy		
Supporting	Supporting Self Efficacy		a an


Sex Hormone Fluctuation & Increased Female Risk for Depression & Anxiety Disorders

Women are at twice the risk for anxiety and depression disorders as men Underlying biological factors and mechanisms are largely unknown.



Resources & Value Added Services for Women's Health

Maternity Support	Healthy First Steps	Breast feeding /grocery cart	Breast feeding supply kit
Doula network	WellHop	Delfina	Care Angel
© 2025 United HealthCare Services, Inc. All right	s reserved.		40

Possible **physiological pathways** include pain, fear, increased cardiac reactivity, reduced blood flow to the heart, and increased cortisol.

anxiety depression chronic stress post traumatic stress disorder

stroke heart failure cardiovascular disease

metabolic disease coronary artery calcification heart attack

> Possible **behavioral pathways** include medication non-adherence, smoking, and physical inactivity.

Takotsubo Cardiomyopathy - "Broken Heart Syndrome"

Stress

∭

- A syndrome characterized by transient regional systolic dysfunction, principally, of the left ventricle (LV)
- Mimicking myocardial infarction (MI)
- Absence of angiographic evidence of obstructive coronary artery disease or acute plaque rupture

Interventions – For Cardiovascular Conditions

Stress management - to reduce the impact in the individual of stressful environmental events and to better regulate the stress response

Beta blockers – Possible for patients with known coronary disease

Metabolic and Cardiovascular Disease Risks in Serious Mental Illness



Value Added Services (for Stress Management) – Star Plus/Kids

- In-home/off-site behavioral health services
- Online mental health resources Live and Work Well is an online tool
- Self Care by AbleTo On-demand help for stress and well-being available 24/7 on a self-paced digital platform
- Mental health journal One mental health journal per fiscal year after completing 7day or 30-day post hospitalization visit; Includes a list of resources
- Mindfulness journal

© 2025 United HealthCare Services, Inc. All rights reserved.

Caretaker Syndrome - Impact on the Family System

Long-term stress from caregiving can manifest in various ways:

- A weakened immune system
- Weight gain

- Increased risk of chronic diseases like heart disease, cancer, and diabetes
- Memory and attention problems





Summary

Summary

- Medical illnesses and psychiatric illnesses have a significant economic impact on health care
- There is reciprocal relationship between mental illness and physical illness
- It is important to address both when looking at utilization trends
- Anxiety and depression can result in a greater health burden for members
- Screening tools such as the Phq9 can help identify the comorbid psychiatric symptoms in a primary care setting
- Psychological factors and coping style can negatively affect other medical conditions and health outcomes
- Remember to offer Value Added Services that are available
- Remember basic motivational interviewing techniques (REDS) to drive change and better health outcomes

Screening Tools in PCP Setting

PHQ2 for Common Psychiatric Disorders and the PHQ9 for Depression

PATIENT HEALTH QUESTIONNAIRE-9 (PHQ-9)

Over the last 2 weeks, how often have you been bothered by any of the following problems? (Use "	Not at all	Several days	More than half the days	Nearly every day
1. Little interest or pleasure in doing things	0	1	2	3
2. Feeling down, depressed, or hopeless		1	2	3
3. Trouble falling or staying asleep, or sleeping too much		1	2	3
4. Feeling tired or having little energy		1	2	3
5. Poor appetite or overeating		1	2	3
 Feeling bad about yourself — or that you are a failure or have let yourself or your family down 	0	1	2	3
 Trouble concentrating on things, such as reading the newspaper or watching television 		1	2	3
 Moving or speaking so slowly that other people could have noticed? Or the opposite — being so fidgety or restless that you have been moving around a lot more than usual 		1	2	3
9. Thoughts that you would be better off dead or of hurting yourself in some way	0	1	2	3
For office cool	NG_0+			
FOR OFFICE CODE	NG <u>U</u> +		Total Score	: _

If you checked off <u>any</u> problems, how <u>difficult</u> have these problems made it for you to do your work, take care of things at home, or get along with other people?

Not difficult	Somewhat	Very	Extremely
at all	difficult	difficult	difficult

© 2025 United HealthCare Services, Inc. All rights reserved.

J









UnitedHealthCare is a registered trademark of UnitedHealthCare, Inc. in the U.S. and other jurisdictions. All other brand or product names are the property of their respective owners. Because we are continuously improving our products and services, UnitedHealthCare reserves right to change specifications without prior notice. UnitedHealthCare is an equal opportunity employer.

© 2025 United HealthCare Services, Inc. All Rights Reserved.

Medical Directors' Grand Rounds Series

- To CLAIM CREDIT for attending today's activity: <u>https://www.optumhealtheducation.com/grand-rounds-tx</u>
- Click the link with today's activity title.
- Under REGISTER, enter '**united**' (all lowercase) in the "Access Code" box and then click "UNLOCK" to access the activity materials.
 - 1. Complete the evaluation
 - 2. Select your preferred type of credit
 - 3. Download your certificate You can view, save or print your certificate of participation.
- All materials must be completed within 30 days of the live webcast.
- **Missed a previously held live webcast?** Live activities are recorded and available ondemand for continuing education credit. <u>https://www.optumhealtheducation.com/grand-rounds-tx</u>



Available credit:

1.00 ANCC - Nurses

1.00 Attendance - General Attendance

1.00 ASWB - Social Workers