Additional Resources

Power of Personal Narratives



Use Personal Narratives to Support the Shadow of a Leader

UnitedHealthcare

- Behavior and actions have an impact on culture
- Be deliberate about what your shadow encourages
- The shadow you cast helps or hinders team ability to meet needs
- Break the mold
- Fine tune your leadership shadow; it's one of the most powerful tools you have
- Make a contract with yourself



Personal Narrative Influence Results Cone

- Habits can be changed to create better results
- Be aware of how story and history affect results
- Shift thinking when we can
- Understand your lens and that of those around you





Sharing Your Personal Narrative



Try This	Instead of This
 Practicing your story 	X Winging it
 Thinking about why you are sharing 	X Sharing more than you
 Sharing enough details to make the story make sense without oversharing 	are comfortableX Overwhelming the audience
 Staying within time guidelines 	X Sharing every detail of your life
 Thinking about story elements and highlights 	X Sharing more than is necessary

Things to Remember When Sharing



Stories should be shared at an **individual pace** with very gentle encouragement, no one should feel forced or rushed to share.

Practice self-care-

Hearing others' stories can be emotional and taxing. Find your own support system to avoid burnout. Learning Circles should promote storytelling by encouraging respect, accountability, inclusive, not over-sharing and focus on topic

Responding to a Story



Try This

- Matching your response to the level of story that is shared
- Giving a response that is genuine and real
- Speaking from your heart
- Giving responses that make it safe for the person to tell more of their story
- Keeping responses without judgement
- ✓ Connecting responses to feeling words

Instead of This

- X Say too much
- X Offering trite answers
- X Giving advice
- X Saying nothing or staying silent
- X Telling the person how they should or should not feel
- X Telling someone to stop crying
- X Asking for more details

Source: Core Concepts: Participant Guide, 2018, Southcentral Foundation Learning Institute, Anchorage Alaska

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Self-Disclosure

- Disclosing your *personal information* to someone who is receiving services
- May include sharing an array of personal information such as about family, personal experiences with mental health or personal belief systems and values
- Risks pulling the focus away from the person being served
- Unless properly trained, it is generally a safe practice to avoid self-disclosure to the extent possible with those receiving services

Personal Narrative

- Sharing one's individual *story* in a business/work environment to help foster deeper relationships
- · Represents the individual's journey and what shaped who they are
- May include values, customs, culturally important elements or other information that reflect the whole person
- A personal narrative is not therapy and one must be mindful to not share information that is emotionally raw or trauma and resist "over sharing"