

Interdisciplinary Care Team (ICT)

Top 10 Takeaways

1. Each SNP will have an ICT, to work collaboratively to develop and implement care plans to meet the member's medical, behavioral, long-term care, and social service needs.
2. At minimum, the ICT will consist of the member and/or their caregiver and the Primary Care Provider (PCP) but can also include other support professionals and family members/caregivers.
3. The ICT uses measurable goals within the ICP to manage services provided to meet health care needs and evaluate progress towards desired outcomes.
4. The member is encouraged to take an active role regarding their care, contribute to their self-management goals that are reflected in the ICP, and provide feedback to the ICT regarding their ICP.
5. The care manager will facilitate continuity and appropriateness of care and services to meet the member's health care needs via member assessments, ICP management, measurable goal establishment, and outcomes evaluation.
6. PCPs and specialists have the clinical expertise and capability to make clinical decisions and treatment recommendations to address needs of a member.
7. A pharmacist may participate in ICT activities as requested and makes recommendations regarding pharmacy issues.
8. Per CMS guidelines, there should be a detailed and comprehensive description of the composition of the ICT and a clear explanation for how the ICT members contribute to improving the health status of the SNP members.
9. The HRA and ICP are used to determine the composition of the ICT, including those cases where additional team members are needed to meet the unique needs of the individual member.
10. Per CMS requirements, organizations are must show evidence of an established communication plan that is overseen by SNP personnel who are knowledgeable and connected to multiple facets of the SNP MOC.

CMS Compliance Standards

1.9 Interdisciplinary Care Team

Determine that the enrollee's care was managed by an interdisciplinary care team (ICT) comprised of appropriate clinical disciplines according to the SNP's approved MOC, as well as the inclusion of specialists when needed.