Disabling Pop-up Blockers

CHROME (WINDOWS)

By default, Chrome will notify you when a pop-up window is blocked and give you an option to see it. Please follow those prompts. To manually turn off pop-up blocker, follow these instructions:

1. Click the **Customize and control Google Chrome** menu (the three dots in the upper right corner).
2. Select **Settings**.
3. Click **Advanced** at the bottom.
4. Under **Privacy and security**, click **Site Settings**.
5. Select **Pop-ups and redirects**.
6. To disable the pop-up blocker uncheck the **Blocked (recommended)** box.
7. Close the window.

FIREFOX (WINDOWS)

1. Select the **three horizontal bars** in the upper right corner.
2. Select **Options**.
3. Select the **Privacy and Security** tab.
4. To disable the pop-up blocker, uncheck the **Block pop-up windows** box below **Permissions**.
5. Close the window.
6. Click **OK**.

INTERNET EXPLORER (WINDOWS IE 8 AND EARLIER)

1. Click **Tools**.
2. Click **Pop-up Blocker**.
3. Click **Turn Off Pop-up Blocker**.

INTERNET EXPLORER (WINDOWS IE 9 AND LATER)

1. Click the **GEAR** icon and select **Internet Options**.
2. Select the **Privacy** tab.
3. Uncheck **Turn on Pop-up Blocker** to disable the pop-up blocker.
4. Click the **Settings** button to disable pop-up blockers for specific sites.
5. Click **OK**.
**CHROME (MAC)**

By default, Chrome will notify you when a pop-up window is blocked and give you an option to see it. Please follow those prompts. To manually turn off pop-up blocker, follow these instructions:

1. Click the Customize and control Google Chrome menu (the three dots in the upper right corner).
2. Select Settings.
3. Click Advanced at the bottom.
4. Under Privacy and security, click Site Settings.
5. Select Pop-ups and redirects.
6. To disable the pop-up blocker uncheck the Blocked (recommended) box.
7. Close the window.

**FIREFOX (MAC)**

1. Select Preferences from the Firefox menu.
2. Select the Privacy and Security tab.
3. To disable the pop-up blocker, uncheck the Block pop-up windows box below Permissions.
4. Close the window.
5. Click OK.

**SAFARI (MAC)**

1. From the Safari menu, select Preferences.
2. Click Websites at the top of the window.
3. Select Pop-up Windows.
4. To disable the pop-up blocker select Allow next to When visiting other websites.
5. To allow specific pop-ups, navigate to the web page, follow steps 1-3 and then select Allow next to the name of the site.