

Revisions to Office or Other Outpatient Evaluation and Management (E/M) Services

1. Go to <https://www.optumhealtheducation.com>
 - a. If you **Do Not** have an account, click **Create account** (upper, right hand-side) and enter your information.
 - b. If you **Do** have an account, click **Log in** (upper, right hand-side) and enter your log-in information.
2. Once logged in, go to: <https://www.optumhealtheducation.com/em-services>

3. Click on the Register tab.



The screenshot shows the course page for "REVISIONS TO OFFICE OR OTHER OUTPATIENT EVALUATION AND MANAGEMENT (E/M) SERVICES". The "REGISTER" tab is highlighted with a red circle. Below the tabs, there are two columns: "ACTIVITY DESCRIPTION" and "ACTIVITY SUMMARY".

ACTIVITY DESCRIPTION
Beginning January 1, 2021, the Centers for Medicare and Medicaid Services (CMS) will adopt the American Medical Association (AMA) Current Procedural Terminology (CPT®) revisions to office or other outpatient evaluation and management (E/M) services. The goals of these revisions, in part, are (1) to decrease the administrative burden of documentation and coding by decreasing the need for audits and unnecessary documentation in the medical record that may not be pertinent to the individual's care and (2) to ensure that payment for E/M services is resource-based and that there is no direct goal for payment redistribution between specialties. This activity will discuss these revisions, highlight the elements of medical decision-making (MDM) and time and provide MDM-based and time-based coding examples.

ACTIVITY SUMMARY

Available credit:	
1.00 AAPC	
1.00 AMA	
1.00 Attendance	
Activity opens:	09/01/2020
Activity expires:	12/31/2021
Rating:	☆☆☆☆☆
<input type="checkbox"/> Bookmark activity	

Provided By
This activity is provided by OptumHealth Education.

Commercial Support
This activity is supported by OptumCare.

4. Click Continue.



The screenshot shows the same course page as above, but the "CONTINUE" button is highlighted with a red circle. Below the button, there is a paragraph of text:

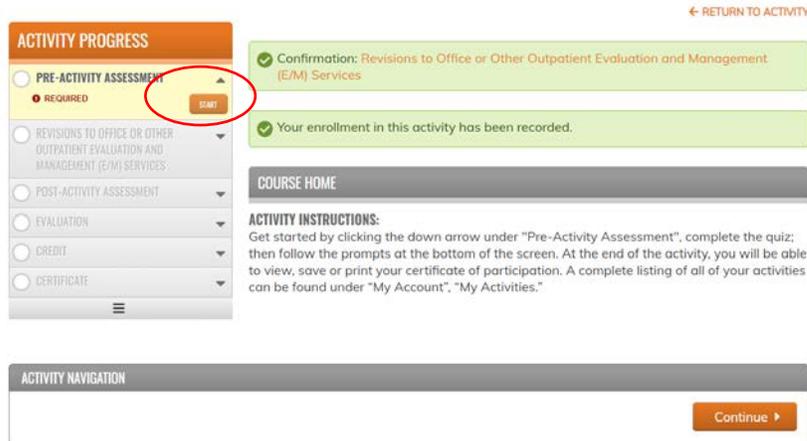
You must be logged into your account to participate in this activity. Get started by clicking "Continue" and taking the "Pre-Activity Assessment"; then follow the prompts at the bottom of the screen. At the end of the activity, you will be able to view, save or print your certificate of participation. A complete listing of all of your activities can be found under "My Account", "My Activities."

5. Your enrollment is confirmed. At the end of the activity you will be able to view, save, and/or print your certificate of participation. Let's get started!

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6. Click the down arrow next to PRE-ACTIVITY ASSESSMENT (left navigation) and then click START.

REVISIONS TO OFFICE OR OTHER OUTPATIENT EVALUATION AND MANAGEMENT (E/M) SERVICES



← RETURN TO ACTIVITY

ACTIVITY PROGRESS

- PRE-ACTIVITY ASSESSMENT START
- REVISIONS TO OFFICE OR OTHER OUTPATIENT EVALUATION AND MANAGEMENT (E/M) SERVICES
- POST-ACTIVITY ASSESSMENT
- EVALUATION
- CREDIT
- CERTIFICATE

Confirmation: Revisions to Office or Other Outpatient Evaluation and Management (E/M) Services

Your enrollment in this activity has been recorded.

COURSE HOME

ACTIVITY INSTRUCTIONS:
Get started by clicking the down arrow under "Pre-Activity Assessment", complete the quiz; then follow the prompts at the bottom of the screen. At the end of the activity, you will be able to view, save or print your certificate of participation. A complete listing of all of your activities can be found under "My Account", "My Activities."

ACTIVITY NAVIGATION

Continue →

7. Complete the Pre-activity Assessment (pre-test) and click FINISH.

QUESTION 10

Which statement is true regarding CPT® code 99211?

CHOOSE ONE

- CPT code 99211 is used to describe inpatient procedure time
- CPT code 99211 is not deleted and the concepts of physician/QHP time and MDM do not apply
- CPT code 99211 may be selected based on time or MDM documented in the medical record
- Established patient office or other outpatient services CPT® code 99211 is not deleted. The concepts of physician/QHP time and MDM do not apply. CPT® code 99211 may not require the presence of a physician or other QHP; usually, the presenting problem(s) are minimal.

FINISH

8. Click OK.

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By proceeding you won't be able to go back and edit your answers.

OK

Cancel

9. Review the pre-test feedback and click Next.



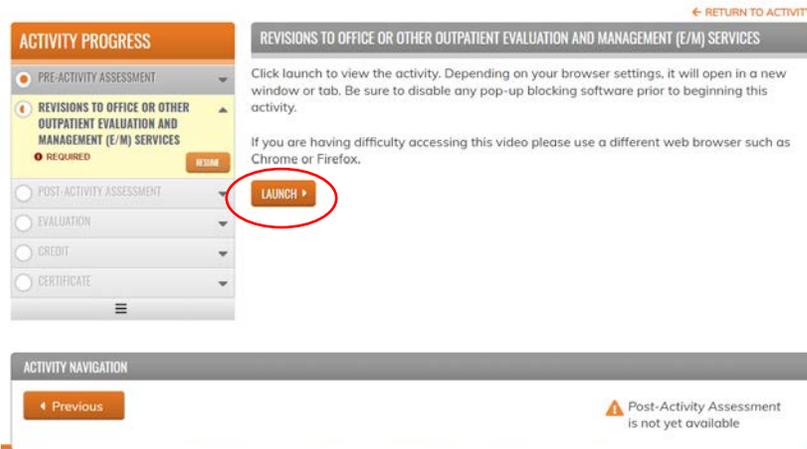
ACTIVITY NAVIGATION

← Previous Next →

Revisions to Office or Other Outpatient Evaluation and Management (E/M) Services

10. You are now ready to complete the activity. Click LAUNCH.

REVISIONS TO OFFICE OR OTHER OUTPATIENT EVALUATION AND MANAGEMENT (E/M) SERVICES



← RETURN TO ACTIVITY

ACTIVITY PROGRESS

- PRE-ACTIVITY ASSESSMENT
- REVISIONS TO OFFICE OR OTHER OUTPATIENT EVALUATION AND MANAGEMENT (E/M) SERVICES** (REQUIRED) **LAUNCH**
- POST-ACTIVITY ASSESSMENT
- EVALUATION
- CREDIT
- CERTIFICATE

REVISIONS TO OFFICE OR OTHER OUTPATIENT EVALUATION AND MANAGEMENT (E/M) SERVICES

Click launch to view the activity. Depending on your browser settings, it will open in a new window or tab. Be sure to disable any pop-up blocking software prior to beginning this activity.

If you are having difficulty accessing this video please use a different web browser such as Chrome or Firefox.

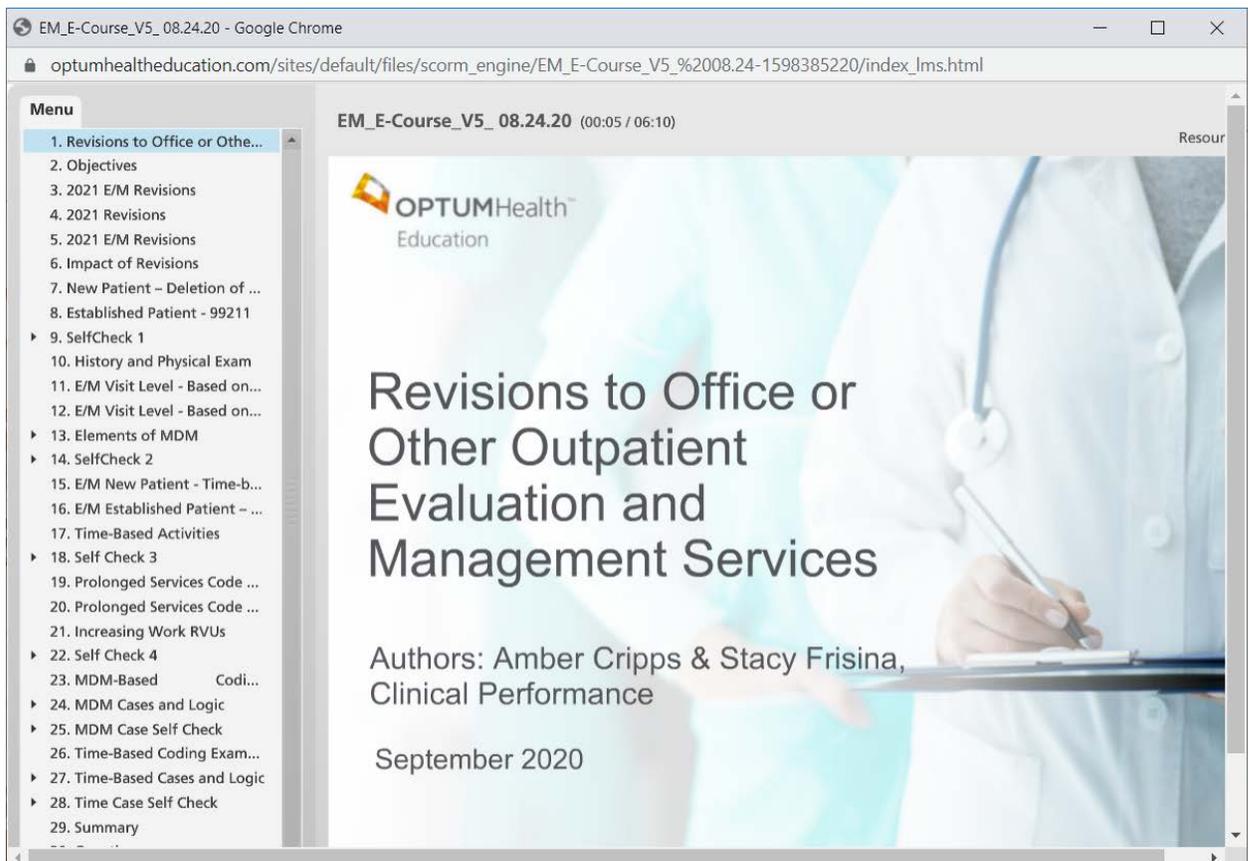
LAUNCH

ACTIVITY NAVIGATION

← Previous

⚠ Post-Activity Assessment is not yet available

The activity will open in a new window.



EM_E-Course_V5_08.24.20 - Google Chrome

optumhealtheducation.com/sites/default/files/scorm_engine/EM_E-Course_V5_%2008.24-1598385220/index_lms.html

Menu

1. Revisions to Office or Othe...
2. Objectives
3. 2021 E/M Revisions
4. 2021 Revisions
5. 2021 E/M Revisions
6. Impact of Revisions
7. New Patient - Deletion of ...
8. Established Patient - 99211
9. SelfCheck 1
10. History and Physical Exam
11. E/M Visit Level - Based on...
12. E/M Visit Level - Based on...
13. Elements of MDM
14. SelfCheck 2
15. E/M New Patient - Time-b...
16. E/M Established Patient - ...
17. Time-Based Activities
18. Self Check 3
19. Prolonged Services Code ...
20. Prolonged Services Code ...
21. Increasing Work RVUs
22. Self Check 4
23. MDM-Based Codi...
24. MDM Cases and Logic
25. MDM Case Self Check
26. Time-Based Coding Exam...
27. Time-Based Cases and Logic
28. Time Case Self Check
29. Summary

EM_E-Course_V5_08.24.20 (00:05 / 06:10)

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Revisions to Office or Other Outpatient Evaluation and Management Services

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Clinical Performance

September 2020

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11. After you have completed the activity, click Next.



12. Complete the Post-activity Assessment (post-test) and click FINISH.

QUESTION 10

Which statement is true regarding CPT® code 99211?

CHOOSE ONE

- CPT code 99211 is used to describe inpatient procedure time
- CPT code 99211 is not deleted and the concepts of physician/QHP time and MDM do not apply
- CPT code 99211 may be selected based on time or MDM documented in the medical record
- Established patient office or other outpatient services CPT® code 99211 is not deleted. The concepts of physician/QHP time and MDM do not apply. CPT® code 99211 may not require the presence of a physician or other QHP; usually, the presenting problem(s) are minimal.



13. Click OK.

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By proceeding you won't be able to go back and edit your answers.



14. Review the post-test feedback and click Next.



*You must **pass the post-test** with a grade of at least **70%**. You may re-take the activity and the post-test multiple times. There are no limits.*

15. Complete the Evaluation and click SUBMIT.

*Questions marked with an * must be completed.*

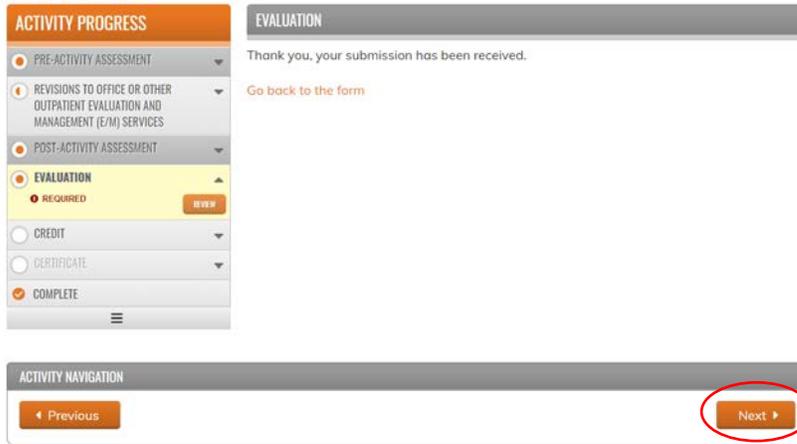
Please provide us with any additional comments you may have about this activity.

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS EVALUATION.

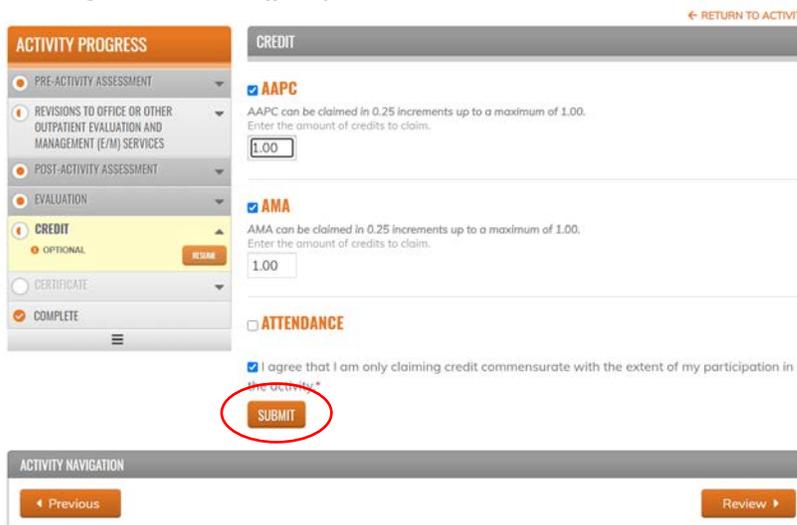


Revisions to Office or Other Outpatient Evaluation and Management (E/M) Services

16. Click Next.



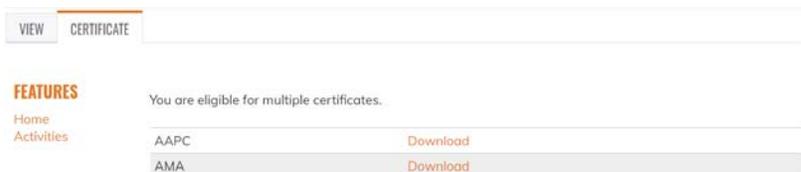
17. Select the type(s) of credit you will claim. Enter the # of credits for each. Be sure to correctly enter the credits you are claiming in quarter-hour increments. Click Submit.



18. Click Download certificates.



19. Click Download. You can now save your certificate(s) to your desktop or print it at this time.



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You can also find a copy of all your activity certificates under My Account, My Activities.

**If you have any questions about your participation in this activity,
email OptumHealth Education at moreinfo@optumhealtheducation.com.**