

# Additional Resources

De-escalation

# Resources

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- **The Nonverbal Group:** <http://www.nonverbalgroup.com/2011/08/how-much-of-communication-is-really-nonverbal>
- **CPI: Nonviolent Crisis Intervention Training** ® Crisis Prevention Institute, Inc: <https://www.crisisprevention.com/Blog/June-2011/De-escalation-Tips>