

Introductions



Moderator Mary Jo Jerde, MBA, BSN, RN, FAAN Senior Vice President, Center for Clinician Advancement, UnitedHealth Group

Minnetonka, MN



Panelist Vickie Chung, PharmD Clinical Pharmacist UnitedHealthcare Pharmacy Orange County, CA

State Denver, CO

Panelist

Marilyn S. Gaipa, LCSW, CAC III, CPHQ Vice President, Clinical Operations – Central & West UnitedHealthcare Community &



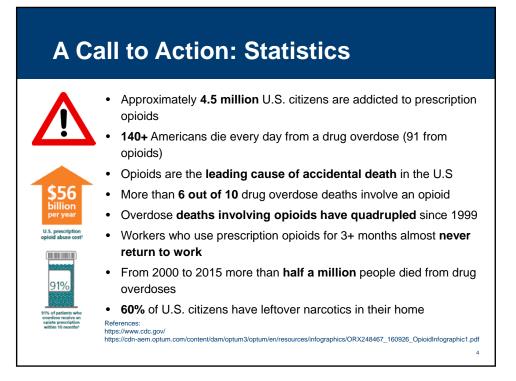
Panelist Murray L. Zucker, MD Addiction Specialist

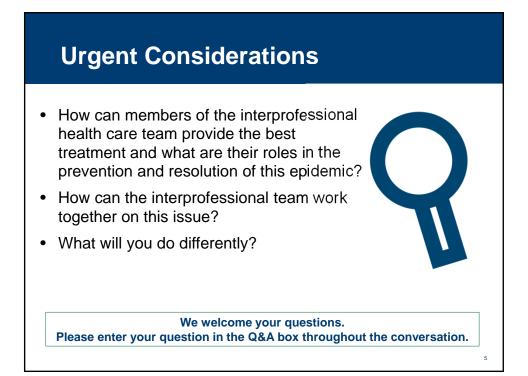
San Francisco, CA

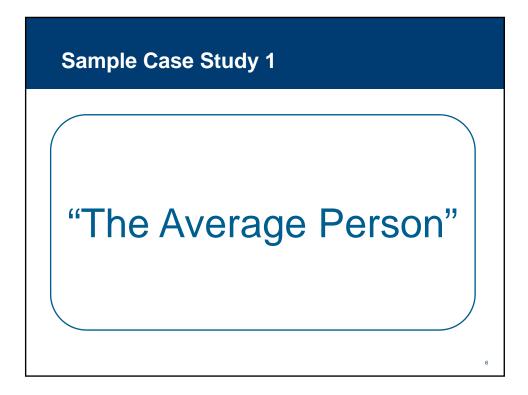
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Learning Objectives

- Recognize the scope of the opioid crisis in the U.S.
- Identify actionable resources for interprofessional team members
- Explore the important roles and responsibilities of health care professionals (HCPs) in combating opioid abuse such as:
 - ✓ Changing prescribing practices
 - ✓ Raising awareness of the risk of addiction
 - ✓ Identifying and treating opioid-dependent individuals

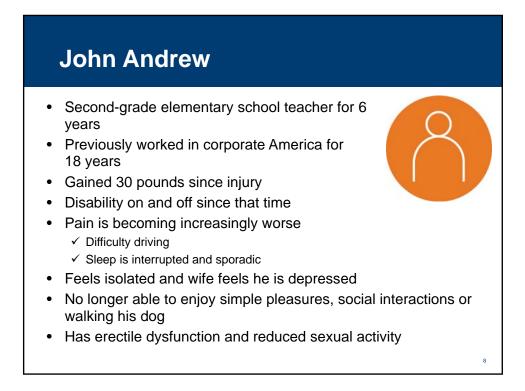






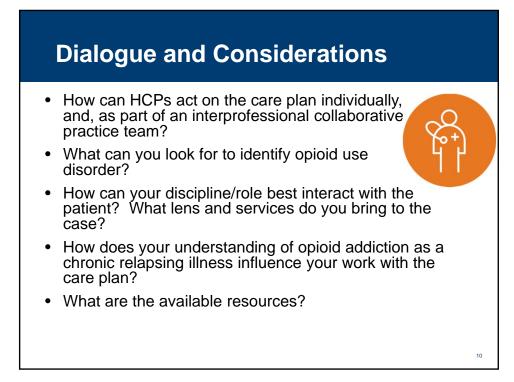
John Andrew

- 55-year-old obese male
- Presents at new primary care physician (PCP) with persistent lower back pain that is interfering with his ability to work
 - ✓ Back injury 2.5 years ago: fell hard on a gym floor
 - ✓ Persistent back pain since fall
 - ✓ Oxycodone provides the only relief, and only for a short period of time
- Running out of opioids prescribed by previous PCP (who retired a few months ago)
- Reports feeling hopeless about his condition, as he feels he is "losing ground and the pain is winning"



Care Plan

- Medication-assisted treatment (MAT), along with lab/urinalysis
- Assess need for rehab services
- Substance use disorder (SUD) treatment assessment and engagement
- Coordinate with the interprofessional care team
- Pain management specialist referral and treatment plan
- Assess need for wraparound case management services
- Education for family members
- Referral to local recovery network resources





Sample Case Study 2

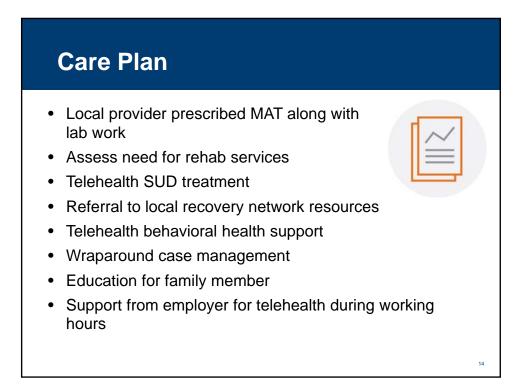
Rural Areas – Lack of Access to Care

Allison

- 27-year-old divorced female with a 3 year old son
- Had a difficult caesarean delivery and severe infection in her surgical incision post-delivery
 - ✓ Prescribed oxycodone for pain
 - ✓ Has used opioids ever since
- As opioids became less available, turned to heroin
- Purchases both street opioids and heroin
- Has been successful in hiding her substance abuse until a random drug test at work
- · Terrified of losing her job and her son
- Interested in getting better
- Frightened, but willing to engage in what assistance is available

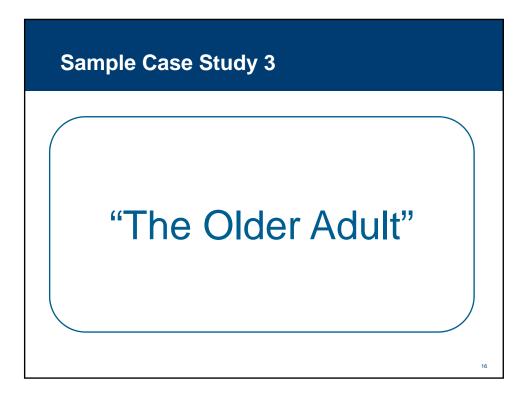
Allison

- Devoted to her son and works hard to "control" her drug use so others do not know about it
- Tested positive for both opioids and heroin and has been referred to the employment counselor at work
- Ex-husband (has issues with opioids, heroin and alcohol) not aware of her drug and opiate use
- Father was a "functional alcoholic" for many years and passed away 9 months ago from cirrhosis
- Mother died from breast cancer when she was 15
- Brother struggles with alcohol-related issues
- Other brother is an accomplished athlete and is very rigid about healthy eating and lifestyle



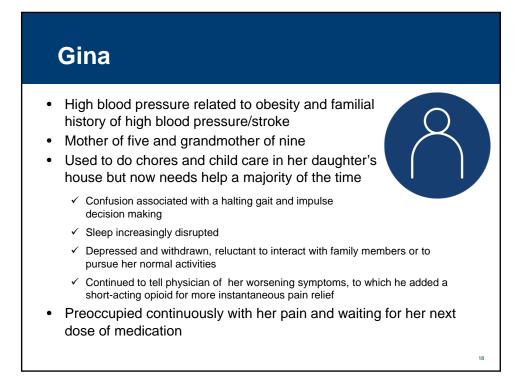
Dialogue and Considerations

- How can HCPs act on the care plan individually, and, as part of an interprofessional collaborative practice team?
- What social determinants of health should be considered?
- What else should the HCPs ask and consider?
- How would you engage this patient's support systems?
- What are the available resources?



Gina

- 79-year-old grandmother lives in Georgia with one of her daughters
- Had a viral infection invading right ear, lost 60% of hearing and experienced chronic, unrelenting pain
- After treatment of almost one year with medications and antibiotics had surgery to address the problem
- Has been prescribed opioids to handle the pain throughout her course of infection
- Opioids initially effective in managing pain but over time lost effectiveness so took more
- Gina was overwhelmed and concerned: She had been following medical direction which she assumed was in her best interest



Care Plan

- MAT treatment to detox from opioids
- Pain management strategy, using non-opioid alternatives
- Family education and support re: pain management
- Behavioral health treatment, utilizing cognitive behavioral treatment
- Health plan coverage considerations



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Dialogue and Considerations

- How can HCPs act on the care plan individually, and, as part of an interprofessional collaborative practice team?
- What differences in roles and interventions are present with an older adult?
- What other team members should potentially be engaged?
- Are there prevention aspects to this case that need to be addressed?
- What are the available resources?

Panelist Perspectives and Q&A



Vickie Chung, PharmD Clinical Pharmacist UnitedHealthcare Pharmacy Orange County, CA



Marilyn S. Gaipa, LCSW, CAC III, CPHQ Vice President, Clinical Operations – Central & West UnitedHealthcare Community & State

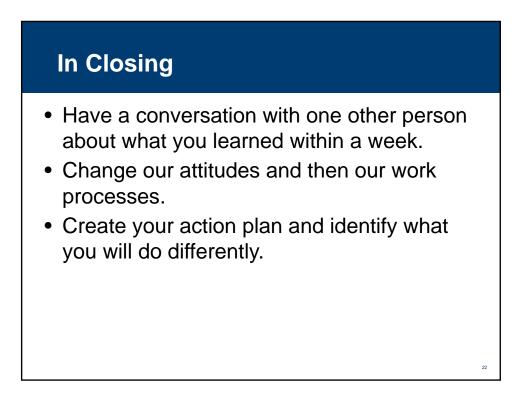


Murray L. Zucker, MD Addiction Specialist San Francisco, CA

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We welcome your questions. Please enter your question in the Q&A box.

Denver, CO



Resources

Health Care Provider and Patient Resources

- Centers for Disease Control and Prevention (CDC) Guidelines for Prescribing Opioids for Chronic Pain (2016), with patient and provider resources: https://www.cdc.gov/drugoverdose/prescribing/resources.html
- Agency for Healthcare Research and Quality (AHRQ) Interagency Guideline on Prescribing Opioids for Pain
 (2015): https://innovations.ahrq.gov/qualitytools/interagency-guideline-prescribing-opioids-pain
- American Congress of Obstetricians and Gynecologists (ACOG) Important Information about Opioid Use
 Disorder and Pregnancy (FAQ for patients): <u>https://www.acog.org/Patients/FAQs/Important-Information-About-Opioid-Use-Disorder-and-Pregnancy</u>
- Additional resources for health care professionals: <u>http://www.hhs.gov/opioids/</u>

Addiction, Opioid Use Disorder, and Overdose Resources

• Effective Treatments for Opioid Addiction from the National Institute of Drug Abuse (NIDA):

- https://www.drugabuse.gov/publications/effective-treatments-opioid-addiction/effective-treatments-opioid-addiction "What Science tells us About Opioid Abuse and Addiction." (2016) Article by Nora Volkow, M.D., head of NIDA: https://www.drugabuse.gov/about-nida/legislative-activities/testimony-to-congress/2016/what-science-tells-us-aboutopioid-abuse-addiction
- Prescribe Naloxone! Campaign, Harm Reduction Coalition: <u>http://harmreduction.org/overdose-prevention/overdose-news/prescribe-naloxone/</u>
- Opioid Overdose Prevention Toolkit, Substance Abuse and Mental Health Services Administration (SAMHSA) :
 https://www.samhsa.gov/capt/tools-learning-resources/opioid-overdose-prevention-toolkit
- Medication-Assisted Treatment (MAT) resources, SAMHSA: <u>https://www.samhsa.gov/medication-assisted-treatment</u>
- CDC resources for opioid overdose for health care professionals: https://www.cdc.gov/drugoverdose/prevention/help.html
- American Society of Addiction Medicine (ASAM) Educational Resources:
 https://www.asam.org/education/resources